

| ONLINE BACKUP SERVICES | | | | | | | |
|--|--|--|--|--|--|---|--|
| Product Brand | Backup24 | Backup-Connect | ClearMedia | HostBasket | iaso | Nucleus | PerfectBackup |
| Product Model or Type | Easy | Online Backup | Online Backup | Online Backup Professional | IASO Backup Manager | Online Backup Business 10G | PerfectBackup Manager |
| Version | 8.2.2 | 5.5.3.0 | 5.5.3.2 | BackupAgent 3.13.1.2 | 5 | 5.5.3.2 | 5.5.3.0 |
| Commercial information BELGIUM | | | | | | | |
| Monthly List Price, euro ex. VAT | 7 | 10 | 59 | 8 | 5 | 21 | 7 |
| Main Distributor | Backup24 | Backup-Connect Nederland | ClearMedia | Hostbasket | Portland Europe | Nucleus | Various resellers |
| Phone number of distributor | --- | +32 2 80 80 506 | +32 3 658 00 36 | +32 9 326 90 95 | +31 79 363 00 63 | +32 3 275 01 60 | +31 251 312 070 |
| Website of distributor | www.backup24.be | www.backup-connect.be | www.clearmedia.be | www.hostbasket.com | www.portland.be | www.nucleus.be | www.perfectbackup.be |
| General Commercial information | | | | | | | |
| Default contract duration (months) | 1 | 12 | 12 | 12 | 12 | 12 | 12 |
| Storage space for which this price applies (GB) | 1 | 5 | 10 | 10 | 10 | 10 | 0.5 |
| Is this for the actual USED space on the provider's systems? | N | N | Y | Y | N | Y | Y |
| Degressive pricing? | Y | Y | Y | Y | Y | Y | Y |
| One time fee for installation or activation (euro ex. VAT) | 0 (mits domiciliëring) | 10 | 75 | 0 | 0 | 0 | 0 |
| Optional fee for storage to cd/dvd writeable media? (euro ex. VAT) | 75 | 0 | 0 | 0 | 0 | 75 | 0 |
| Optional fee for open files manager (euro ex. VAT) | Free Volume Shadow Copy | 0 | 0 | 0 | 0 | 0 | 0 |
| Optional fee for 1st time full backup on-site, for instance by visiting the customer or by allowing him to send a hard disk or dvd media? (euro ex. VAT) | N/A | 0 | 125 | 0 | on request | 50 | 199 |
| Optional fee for on-site full restore (complete disaster recovery, for instance by sending a hard disk or dvd media or by visiting the customer)? (euro ex. VAT) | N/A | 195 | 60 | 0 | on request | 150 | 199 |
| General information | | ^50€ eenmalige installatiekost voor servers; 195€ herstellkost is voor 250 GB hd | | ^60 euro/hour on-site recovery | | ^Free for 50 GB accounts or higher or with Gold SLA | |
| Written/Contractual guarantee of data integrity and restorability? | Y | Y | Y | Y | Y | Y | Y |
| Product website | www.backup24.be | www.backup-connect.be | www.clearmedia.be | www.hostbasket.com | www.iasobackup.com | www.nucleus.be | www.perfectbackup.nl/products |
| Language of user interface | NL, FR, EN, D (other languages on request) | NL, DE, EN, others | NL, F, ENG, D, I, E (25 languages) | N, F, E, S, D | NL, FR, DE, EN, others | NI, Fr, En, ... | NL, FR, DE, EN, others |
| Technical information | | | | | | | |

| Platform requirements | | | | | | | |
|---|--|--|---|--|--|--|--|
| Required hardware platform | Memory: 512 MB or higher Disk Space: min. 300MB | 110MB vrije schijfruimte, 256MiB RAM | Pentium III, 256MB memory, 110MB diskspace | Pentium 3, 128 MB internal memory, 25 MB available disk space | Elke PC die één van de ondersteunde OS'en draait | all | Recommended 256 MiB RAM, 110 MB disk space |
| Required operating system | Windows | any | ANY | Windows, Linux, OS10 | Windows, Linux, Unix, Solaris, OpenSolaris, FreeBSD | any | any |
| Required runtime, if any | Included | Java (included in Online Backup) | JAVA | .NET Framework or Java | N | java | Java Runtime Environment 1.4.0 or above |
| List available backup agents for various platforms | Windows 2000 Professional, Windows XP, Windows Vista | Windows 95/98/ ME/ NT/ 2000(SP2)/ XP(SP2)/ 2003/ Vista • Mac OS X 10.2 of hoger • Linux kernel 2.2 of hoger • Netware 5.1 of hoger • Solaris 2.x of hoger • UNIX • FreeBSD • AIX • HP-UX • Alle andere | Win9x, WinNT/2000/XP/2003, Linux kernel 2.2 of hoger, OS X, Solaris, AIX, Exchange, MySQL, SQL Server, Oracle, FreeBSD, Lotus Domino / Notes 5 en hoger | Win 98/2000/NT/XP /VISTA, Linux, Mac OS10, System State, In-File Delta | Windows, Linux, Unix, Mac OSX, Solaris, OpenSolaris, FreeBSD | all Java supporting OS's, including agents for Exchange/SQL Server/Oracle etc. | All java supported platforms, and all common databases with plugin for hot backup or with the use of pre and post commands; Exchange (brick level), MsSQL, MySQL, Lotus Domino/Notes, Oracle, also |
| Backup Service Features | | | | | | | |
| Incremental backup (= only changed files)? | Y | Y | Y | Y | Y | Y | Y |
| Differential backup (= delta blocks)? | Y | Y | Y | Y | Y | Y | Y |
| How many MiB are actually transmitted after compression of 1024 MiB original data? | 512 | 512 | 512 | 512 | 102.4 | 150 | 200 |
| Data encryption method | AES | AES | AES, TRIPLE DES, Blowfish | AES-256 | AES-128 | AES-256 | AES-256 |
| Keep how many generations of data? | 10 | OO | 365 | OO | OO | OO | OO |
| Allow and distinguish how many computers per user? (OO=unlimited) | 1 | OO | OO | OO | 1 | OO | OO |
| Use agents for automated backup of other pc's and/or servers in the customer's network? | N | Y | N | N | Y | Y | Y |
| Webinterface for backup from any pc? | N | Y | Y | N | N | Y | Y |
| Webinterface to restore files to any pc? | Y | Y | Y | Y | N | Y | Y |
| Typical upload bandwidth needed for backup? (Mbit/s) | 0.064 | 0.512 | 0.128 | 0.128 | 0.256 | 128 | 0.128 |
| 1st time full backup on-site? | N | Y | Y | Y | Y, on request | N | Y |
| Barebone disaster recovery (full restore) on-site? | N | Y: verzendt harde schijf | Y | Y: option | N | Y: option | Y: with Storagecraft Shadow |
| Backup Service Protocol | Proprietary, port 16384 (outgoing only) | HTTPS | HTTPS | SOAP over SSL | Proprietary port 5315 | HTTP(S) | HTTP(S) |